

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: 2024-00333
Date: Wednesday, June 4, 2025 8:31:00 AM

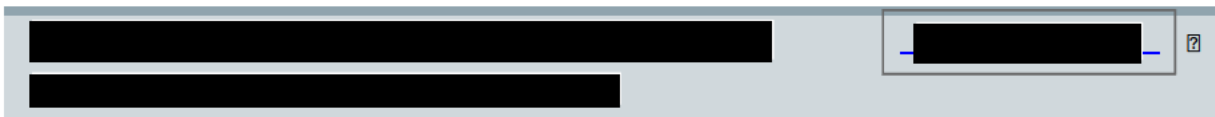
Case No. 2024-00333

Thank you for your comments on the application of North American Numbering Plan Administrator. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00333, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00333 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, May 27, 2025 7:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: 2024-00333

From: Ellen Biemer [REDACTED]
Sent: Sunday, May 25, 2025 7:28 AM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>; C-J [REDACTED]
Subject: 2024-00333



To the PSC, re: 2024-00333, concerning area code 502 running out of numbers:

The overlay solution is the choice that will adversely affect the least number of people, both individuals and businesses, by allowing everyone to keep the numbers they have.

I lived in Tallahassee, Florida, when North Florida had a similar situation about three decades ago. Everyone in Tallahassee, including the entire State Government, had to change our area codes to a new one.

It was very expensive for all involved, and also, no doubt led to wrong number calls from anyone unaware of the switch — frustrating for the caller, the intended recipient, and the person who had been reassigned the number which had previously been held by someone else.

Requiring anyone dialing locally to use the area code will primarily affect land line users using wired phones, a relatively small group, and is a simple adjustment to make.

Especially in these days of heavy cell phone usage, it's much easier to use an overlay solution, adding new numbers using a second area code for the same area. Most people already have phone numbers saved in their phone contact lists, in both cell phones and cordless land lines; updating saved numbers to the full seven digits is a minor inconvenience compared to forcing everyone in an entire region to change their phone numbers.

The addition of a recorded message stating that the full seven-digit number must be called will alert anyone who may have forgotten the need, or has not become aware of the change.

The best way to adversely affect the least number of people, both individuals and businesses, is by allowing everyone to keep the numbers they have. Please use the overlay plan to expand available phone numbers in the greater Louisville area.

Sincerely,

Ellen Biemer

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